Your order in plain English

A short, plain summary to help you read this packet. It does not change anything: the order agreement and the warranties that follow are the official terms.

What is in this packet

- **Page 1, the order agreement:** what you are buying, the price, your deposit and the signatures.
- **Terms of sale:** how paying, cancelling, timing, delivery and the install work.
- **Consent to electronic records:** agreeing to sign and get your copies by email.
- **Specifications:** each window, with its product, fabric, size and price.
- **Fabric photos:** a photo of each fabric you picked.
- **Revised price page:** used only if our final measure changes the price.
- **Two Notice of Cancellation forms:** keep them, and use one if you decide to cancel.
- **Covr and Cordless Limited Warranties:** what we fix, and for how long.

The main points

- **Changing your mind:** you can cancel for free until midnight of the fourth business day after you sign. The easiest way is an email to hello@coverblinds.com.
- **Paying:** half when you sign, the rest when the install is finished. Card, Apple Pay and Venmo pay the listed price. Check or bank transfer gets 3% off.
- **Small orders: no trip fee.**
- **Measuring:** we laser-measure every window before we order. If the price changes, you approve the new price first, or you get your whole deposit back.
- **Timing:** usually 6 to 8 weeks after we order, and we promise the install within 16 weeks. Expedited air (15% extra) usually takes 3 to 4 weeks.
- **Cancelling later:** once the free period is over and your order has gone to the factory, we keep 30% of the order price, because your shades are made for your windows.
- **Delivery and install:** bring boxes inside the day they arrive, and clear furniture away from each window before install day.
- **Our mistakes:** if we measured wrong, or a shade arrives damaged or made wrong, we remake it at no cost to you.

Your warranties at a glance

- **Covr motorized shades:** covered parts free for 5 years, and free visits for a defect or our install for 3 years.
- **Cordless shades:** covered parts free for 2 years, and free visits for a defect or our install for 1 year.
- **Claims:** in writing, through the form at coverblinds.com or by email to warranty@coverblinds.com.
- **Not covered:** misuse, accidents and normal wear. Covr solar panels are not covered, except one that does not work when we install it.

In-home order agreement and deposit receipt

Cover Blinds LLC | Covr motorized and cordless shades

10513 N Iverson Ln, Highland, UT 84003 | 801-420-2060 | hello@coverblinds.com | Agreement v1.9

Order no. _____ Transaction date _____ Rep _____

Buyer name(s) _____ Installation address _____

Buyer phone _____ Email _____

YOU, THE BUYER, MAY CANCEL THIS CONTRACT AT ANY TIME BEFORE MIDNIGHT OF THE FOURTH BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. BUSINESS DAYS ARE MONDAY THROUGH FRIDAY, NOT COUNTING UTAH OR FEDERAL LEGAL HOLIDAYS. CANCEL BY EMAIL TO HELLO@COVERBLINDS.COM (EASIEST), BY MAIL, OR BY HAND DELIVERY. THIS IS THE COVER BLINDS CANCELLATION POLICY. IT GIVES YOU MORE TIME THAN UTAH LAW REQUIRES.

Order description	Qty	Amount
Custom shades and installation per the completed Specifications page	_____	$_____
Old-blind removal at other windows: _____ width ft x $5/width ft	_____	$_____
Extra remotes or wall switches (see What Covr includes)	_____	$_____
Expedited air (optional, whole order): 15% of the lines above	_____	$_____

Shades, remotes and switches $_____ + installation $_____ + removal $_____ + air $_____

- 3% cash discount on shades, remotes, switches and installation (check, bank transfer or agreed cash) $_____

- credits $_____ = subtotal $_____

+ sales tax, where it applies $_____ = TOTAL $_____

Deposit due now (50%, plus any air charge) $_____ Status: pending / collected on _____

Square payment reference _____ Exact remaining balance $_____

The deposit is half of the total not counting any air charge, rounded down to cents, plus the full air charge. The balance is the rest, due when the installation is finished, not on arrival or room by room. If a shade cannot be installed on install day, you may hold back its price until it is installed, as the Terms of sale explain. If you put off the install more than 30 days after we tell you your shades have arrived, the balance is due then, and we install when you are ready.

Cancellation deadline shown on both forms: midnight _____, Utah time (the fourth business day after signing; do not count the signing day). The order is held until then; the 30% late-cancel charge (only once your factory order is sent) is in the Terms of sale.

Warranties: your rep has copies of the Covr Limited Warranty and the Cordless Limited Warranty, version 5, and you may read them at any time before you sign. Both are attached to this agreement. This agreement includes the Terms of sale, the electronic records consent (complete it first), the Specifications and card authorization page, the Fabric photos page, the Revised price page, two Notice of Cancellation forms and both warranties. Review every page before signing.

[ ] OK to text me about this order (scheduling and updates). Reply STOP any time to stop.

[ ] OK to photograph my finished install for the Cover Blinds website and social media. No faces, house numbers or address unless I agree separately. Leave a box empty to say no; it changes nothing else.

By signing, you confirm the rep explained your right to cancel out loud.

You, the buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the attached notice of cancellation form for an explanation of this right. Our policy above gives you more time: you may cancel until midnight of the date written on both forms.

Buyer signature(s) _____ Date/time _____

Seller representative _____ Date/time _____

Terms of sale

Order no. _____ | These terms are part of the agreement.

Payment and ordering

The deposit is due at signing: half the total not counting any air charge, plus the full air charge if you chose expedited air. Nothing is ordered until it is collected. The balance is due when the installation is finished, as page 1 explains.

No minimum order and no trip fee.

If a shade cannot be installed on install day (a remake, or damage in shipping), you may hold back its Specifications price, less its share of any cash discount, plus any sales tax on it, up to the whole balance. That amount is due when the shade is installed, or 30 days after we tell you it has arrived if you put that install off. Prices on the Specifications page already include your bulk savings and promos; credits on page 1 are other amounts we agree in writing to take off.

Our listed prices include card processing. Pay by card, Apple Pay or Venmo at the listed price, with no card fee. Pay by check or bank transfer and you get 3% off the products and installation. Cash counts too, but only when we agree to it in advance. This cash discount is written on page 1 before you sign. The discount is for buyers who pay both the deposit and the balance by check, bank transfer or agreed cash. If you then pay the balance any other way, half of the cash discount on page 1, plus any sales tax on it, is added back to the balance, and we show you the new balance before you pay it.

A check counts as paid once it clears. A returned check or failed bank transfer may carry the service charge Utah law allows.

The card authorization on the Specifications page is only for buyers who want the balance charged to a saved card; if you will pay the balance by check or bank transfer, leave it blank. If the deposit was paid by card, that card is used for the authorized balance charges unless you provide another card. An Apple Pay payment does not itself save a card.

Any uniquely identified goods covered by your deposit are reserved for this order until delivery or cancellation.

Example: a $3,000 order of shades and installation, with no air charge or sales tax, paid by card is a $1,500 deposit and a $1,500 balance. Paid by check, the 3% comes off first, so the $2,910 total is paid as $1,455 and $1,455.

Cancellation and factory hold

You may cancel without penalty through midnight, Utah time, of the fourth business day after signing. Business days are Monday to Friday, not counting Utah or federal legal holidays. Do not count the signing day. This policy is given to you in writing on page 1 and gives you more time than Utah Code 13-11-4(2)(m) requires. The factory order is held until that full period ends, the deposit is collected, the final measure is done, and any Revised price page is signed.

To cancel, the easiest way is to email hello@coverblinds.com. You may also mail or hand-deliver a signed, dated cancellation form or other written notice to Cover Blinds LLC at 10513 N Iverson Ln, Highland, UT 84003. Your notice is on time if it is postmarked, delivered or emailed by the deadline. The cancellation forms also name a telegram, as federal law requires.

If you cancel on time, we refund every payment within 10 calendar days after we receive your notice, with no fee, and give you any other relief the law requires.

Late cancellation

Every order is made to your window sizes, so cut fabric and built shades cannot be resold. Only after the cancellation period above has ended, and only if the factory order has already been sent, Cover Blinds LLC will retain a flat 30% of the order price (the page 1 TOTAL, or the New total on a signed Revised price page, not counting sales tax) and refund the rest of the payments received, to the extent permitted by law. This amount is agreed as liquidated damages, not a penalty. It is not an additional 30% on top of the deposit. It does not apply to a timely cancellation or limit remedies for our breach or defective goods.

We email you the day your factory order is sent. Before then, no late-cancel charge applies and every payment is refunded. Once install day is done, even with a remake still to come, the order cannot be cancelled and the balance is due as page 1 says. Refunds are issued within 10 calendar days after we receive your written notice.

Timing, final measure and remakes

Most orders are installed about 6 to 8 weeks after the order is sent (an estimate, not a promised date); shades ship by sea from the factory. We send your order to the factory within 10 business days after it is cleared: the cancellation period has ended, the deposit is collected, the final measure is done and any Revised price page is signed.

We promise installation within 16 weeks after the order is sent. If we cannot install within 16 weeks, we will tell you in writing before then, and you may choose either to cancel and receive a refund of all payments within 10 calendar days after we receive your written request, or to agree to a new, specific install date.

Delays you ask for, a Revised price page waiting on your answer, or days we cannot get in to install, do not count toward the 10 business days, the 16 weeks, or the 5 weeks for air below.

Expedited air (optional). If you choose expedited air, we fly the whole order instead of shipping it by sea. The air charge is 15% of the shades, remotes, switches, installation and removal on page 1 (after bulk savings and promos), written on your order, and is paid in full with the deposit.

Air is not offered on orders sent to the factory from January 10 to February 15, around the factory's New Year closure. If your order cannot go by air, we tell you in writing, ship it by sea, and refund the full air charge within 10 calendar days after we tell you. If its air freight would cost more than your air charge, we tell you in writing before it ships, and you choose: pay the difference we show you, or have it shipped by sea and get the full air charge back within 10 calendar days after you choose.

Air orders are usually installed about 3 to 4 weeks after the order is sent. This is an estimate, not a promised date, and the 16-week promise above still applies. If your air order is not installed within 5 weeks after the order is sent (a remake after install day does not count), we refund the full air charge within 10 calendar days after those 5 weeks.

Our rep measures each window and photographs each fabric you choose at signing (the Fabric photos page), and the prices on the Specifications page are based on those sizes.

After the deposit, we take a final exact laser measure before anything is ordered, the same day or at a visit we schedule with you. The final measure sets every size, and we send you the final sizes before we order. We cannot make a cordless or Covr motorized shade narrower than 23 5/8 inches (60 cm); if the final measure finds a window that narrow, that window comes off the order on a Revised price page, and bulk savings and any air charge are worked out again on what is left. If the final measure changes the price, you get a Revised price page to accept or decline before anything is ordered. If you decline, the order ends and your deposit is refunded in full. Nothing is ordered until you choose, and we will contact you to get your choice.

If we measured wrong, or a shade arrives damaged or made wrong, we pay for the remake. If you change the size, color or fabric after ordering, you pay for the remake: that shade's price on your Specifications page, plus the $75 return-visit fee. Any other change to specifications or price needs your separate written approval. Remakes ship the same way your order did. If your order went by expedited air, a remake goes by air too, often grouped with another air shipment, and is usually installed about 3 to 4 weeks after we reorder it. If your order went by sea, a remake goes by sea and is usually installed about 6 to 8 weeks after we reorder it. These are estimates, not promised dates.

Delivery to your home

We may ship your shades straight to your home. We send you tracking as soon as we have it and tell you the day your boxes are due. Bring the boxes inside that day and keep them closed and dry until install day. As a courtesy, we also try to warn you if rain or snow is forecast. Damage or loss in shipping is always ours: we remake that shade at our cost. If a box is delivered on the day we told you and is lost or damaged because it was left outside after that day, you pay for that remake at the shade's price on your Specifications page.

What Covr includes

Each Covr shade includes its motor, a built-in rechargeable battery, a top cover if you want one, and a solar panel on any window where one fits (otherwise it charges by its cable). Any Covr order includes one Wi-Fi hub per home and a wall switch by each outside door you use (front, back and the door from the garage, up to three), set to open or close every Covr shade in range.

One remote, or a wall switch by the bed in a bedroom, is free for each room (as named on the Specifications page) where every window gets a Covr shade on this order. Extra remotes or switches, or one for a room that does not qualify: single wall switch $14.88, double $18.22, 6-channel remote $28.82, 16-channel $38.82, plus sales tax where it applies.

Install and your home

We drill and mount brackets at each window listed on the Specifications page. Before install, tell us about wires, pipes, alarm sensors or anything else hidden near your windows. Before install day, move furniture, decor and valuables away from each window, clear a path to it, and keep pets secured. If you ask our crew to help move things, we will, but we are not responsible for damage to furniture or other items we move at your request, unless we cause it on purpose or through gross negligence. If we damage your home while installing or servicing, we repair it or pay for the repair, unless the damage is to a hidden wire, pipe or sensor you knew about and

did not tell us about. The ladder noted on the Specifications page only tells our installer what to bring; it is not a charge.

Removal, ownership, service and warranties

Taking down old blinds is free at each window where a Covr shade replaces them. Removal at every other window, including a window that gets a cordless shade, is $5 per width foot, itemized on page 1. Old blinds remain with you. Nothing is hauled away. Crews break down boxes and leave them in your trash.

Ownership passes only after full payment, subject to applicable law. This does not give us any right to enter your home or remove installed shades.

A $75 return-visit fee applies to a return visit you cause, such as a requested change, or no one home at a scheduled install or service visit; any parts or work are quoted separately. It is never charged for a visit needed because of our error. Paid service visits are quoted in writing before we come out. Your shades come with the attached Covr Limited Warranty and Cordless Limited Warranty, version 5. Submit claims in writing: the website form, warranty@coverblinds.com, or by mail to our address. Sales tax is charged where it applies; no tax rate is promised.

What to expect

Shades are made to your window sizes. Fabric color can vary slightly between production batches. A roller or zebra shade leaves a small light gap at each side unless you add a blackout frame. Window frames are rarely perfectly square, straight or level, so side gaps may not be even and a shade may not sit perfectly flush. We adjust every shade to look as good as your frames allow; differences caused by the frame are not a defect. Covr batteries need charging with the cable every few months, depending on shade size and use; the solar panel helps when it gets direct sun. Smart-home features depend on your Wi-Fi and on apps and platforms made by other companies.

Disputes and the whole agreement

Utah law governs this agreement. Either of us may bring a claim in small claims court. Other disputes go to the state courts for Utah County. If either of us goes to court to enforce this agreement, the winner may recover reasonable attorney fees and costs. This agreement, its pages and the attached warranties are the whole agreement, and a change must be in writing and signed by both of us. If any part of it cannot be enforced, the rest still applies. Nothing in this agreement shortens your cancellation rights.

You sign electronically while the rep is present, and you receive the fully signed packet, with both completed cancellation forms, by email right away. If the electronic consent or delivery fails, we use paper.

Consent to electronic records and signatures

Complete this consent before signing the order electronically. This page alone is not an order or a card charge authorization.

Seller: Cover Blinds LLC, 10513 N Iverson Ln, Highland, UT 84003.
801-420-2060 | hello@coverblinds.com

Your choice and the records covered

You may use paper instead. If you agree, we will provide this order agreement, the Terms of sale, the Specifications page and card authorization, the Fabric photos page, any Revised price page, receipts, both Notice of Cancellation forms, and the attached warranties as PDF records for this order only. You agree to electronic signatures for this order. This is not consent for unrelated transactions.

Paper copies, contact changes and withdrawal

Ask the rep for paper before signing. If you choose paper, you sign printed copies: print the packet on your own printer while the rep is there, or the rep comes back with printed copies. You keep a printed copy of the signed packet and both cancellation forms, and the order is signed only when you have them. Afterward, request a paper copy, update your email address, or withdraw electronic-delivery consent by emailing hello@coverblinds.com, calling 801-420-2060, or writing to the seller address above. No fee applies to paper copies or withdrawal. Withdrawal switches future required records to paper; it does not itself cancel this order or change the effect of records already delivered. Your cancellation rights remain intact.

What you need

Use an email account you can access on your own phone, tablet or computer, an internet connection, and a PDF reader, such as the one built into your phone or computer. You must be able to download and keep the PDFs for later use, or print them. A printer is needed only if you choose printed copies. The rep will confirm the PDF opens on your device before you consent. If our technical requirements change in a way that materially risks your ability to access or keep later records, we will provide revised requirements and the right to withdraw without fees or undisclosed consequences, and repeat the electronic access and consent process.

Electronic access test and affirmative consent

On your own device, open the PDF provided for this access test and save a copy. Return this completed consent electronically using the same PDF/email or signing process that will deliver the order records. If you cannot open and save it, do not consent electronically; use paper.

[ ] I opened and saved the PDF on my own device. I read the disclosures above, can keep the records, and affirmatively consent to the electronic records and signatures described above. This box must be selected by me, not preselected.

Consumer name _____ Delivery email _____

Consumer electronic signature _____ Date/time _____

Process record (filled in by Cover Blinds): consent received at _____; access test

recorded at _____. Rep _____. We do not open the order for signature or rely on electronic delivery until consent is received and the access test works.

Specifications and card authorization

Order no. _____ | Buyer _____ | Date _____

Specification schedule

We complete a row for every window before you sign, or attach numbered schedule pages. Each row shows room/window, quantity, Covr or cordless, roller or zebra, fabric/color and photo ID, the rep's measured width x height and units, mount, controls/motor/accessories, ladder for our installer (none, 22 ft or 26 ft; no charge), and price (already including bulk savings and promos). Final exact sizes are taken at the final measure. A price change goes on the Revised price page.

Window and quantity	Product, fabric, photo, controls and ladder	Rep's measured size, units and mount	Price
1. _____ _____	_____ _____	_____ _____	$_____
2. _____ _____	_____ _____	_____ _____	$_____
3. _____ _____	_____ _____	_____ _____	$_____

Measuring rep _____ Measurement date _____
Fabric photos page, fabric no(s). _____ Date _____
Buyer specification approval _____ Date/time _____
Additional numbered specification pages, if any: _____. The prices here add up to the first line on page 1 (custom shades and installation).

Balance charges

Optional: fill this in only if you want the balance charged to a saved card; if you will pay it by check or bank transfer, leave it blank. I, the cardholder named below, authorize Cover Blinds LLC to save my card credential securely with Square for this order and to charge it for the exact balance of $_____, or the new exact balance on a signed Revised price page, only when it is due under page 1: when the installation is finished, or 30 days after Cover Blinds tells me my shades have arrived if I put off the install. If any shade cannot be installed on install day, the first charge leaves out those shades' prices, and one more charge for the rest is made when the last of them is installed, or 30 days after Cover Blinds tells me they have arrived if I put that install off. No more than these two charges are authorized. This does not authorize a charge on arrival, room by room, a larger amount, a service fee, a remake, or another purchase. Changes require separate approval, including the cash discount added back if I got it and then choose to pay the balance by card. I will receive a receipt for each charge.
Use the deposit card unless I provide another card. If I paid the deposit by Apple Pay, I must separately provide a card through Square to save it, or pay the balance by a new card or Apple

Pay transaction when it is due. An Apple Pay deposit alone is not authorization or a stored credential for an automatic balance charge.
I may revoke saved-card permission before a charge by contacting hello@coverblinds.com or 801-420-2060, or by using Square's card-removal process. I will then provide another card or make the card payment when due. Revocation does not waive any legal payment defense or cancel the order. No additional charge or automatic retry is authorized by this form. If a charge does not go through, I will pay that amount another way when Cover Blinds tells me.
Cardholder name _____ Card brand _____ Last four _____
Square customer/reference ID _____
Cardholder electronic signature _____ Date/time _____
No full card number or CVV goes in this packet. Card details are entered only through Square's secure checkout. Cover Blinds keeps the signed authorization securely.

Fabric photos

Order no. _____ | Buyer _____ | Date _____

Your fabric choices

The rep takes at least one photo of each fabric you choose (one per fabric, not one per window). Each photo goes in a box below with its fabric code and color and the rooms it goes in. Check each one, then initial beside it.

Fabric photo	Fabric code and color	Rooms it goes in	Buyer initials
Fabric 1 photo			
Fabric 2 photo			
Fabric 3 photo			
Fabric 4 photo			

More fabrics on numbered extra pages: _____

What the photo means

The fabric in each photo above is the fabric we order for the rooms listed beside it. Choosing a different fabric after you sign is a change order: it needs your separate written approval, and after the order is sent it is a remake you pay for at that shade's price, as the Terms of sale explain. If a shade arrives in a fabric other than the code and color shown with its photo, we pay for the remake. Fabric color can vary slightly between production batches.

Rep who took the photos _____ Photo date _____

Final measure: revised price page

Order no. _____ | Buyer _____ | Final measure date _____ | Measured by _____

Use this page only if the final exact measure changes the price. Product, fabric and control choices stay as signed; only sizes, and the prices that follow from them, change here. Nothing is ordered until you choose below.

What changed

Window no. ____ Size at signing _____ Final size _____ Price change $_____

Window no. ____ Size at signing _____ Final size _____ Price change $_____

Window no. ____ Size at signing _____ Final size _____ Price change $_____

Window no. ____ Size at signing _____ Final size _____ Price change $_____

More windows on numbered extra pages: _____

Original total $_____ New total $_____ (both include sales tax where it applies)

Deposit already paid $_____ New exact balance $_____

The new exact balance is the new total minus the deposit already paid. If the deposit is more than the new total, we refund the difference within 10 calendar days after you sign this page.

Your choice

[ ] I accept the revised price. Cover Blinds LLC may send the order once the cancellation period has ended. My card authorization on the Specifications page now covers the new exact balance above, charged as that authorization describes.

[ ] I decline the revised price. The order ends. Cover Blinds LLC refunds my full deposit within 10 calendar days, with no charge or fee.

We will contact you to get your choice. If you have not chosen within 30 days after we send you this page, we may cancel the order and refund your full deposit. This page does not shorten any cancellation right in this agreement or under law.

Buyer signature(s) _____ Date/time _____

Seller representative _____ Date/time _____

NOTICE OF CANCELLATION
Buyer copy 1 of 2 | Order no. _____

_____
(Date)
You may CANCEL this transaction, without any Penalty or Obligation, within THREE BUSINESS DAYS from the above date.
If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled.
If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.
If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.
To cancel this transaction, mail or deliver a signed and dated copy of this Cancellation Notice or any other written notice, or send a telegram, to Cover Blinds LLC, at 10513 N Iverson Ln, Highland, UT 84003 NOT LATER THAN MIDNIGHT OF _____.
I HEREBY CANCEL THIS TRANSACTION.

_____
(Date)

_____
(Buyer's signature)

Our longer cancellation policy

The deadline date above is the fourth business day after the transaction, counting Monday to Friday and not counting Utah or federal legal holidays. This follows the Cover Blinds cancellation policy on page 1, which gives you more time than three business days. The easiest way to cancel is by email to hello@coverblinds.com. Mail and hand delivery remain available. Your notice is on time if it is postmarked, delivered or emailed by midnight, Utah time, on that date.
We fill in both copies with the transaction date and your deadline before you get them. Sign and date the cancellation lines only if you want to cancel.

NOTICE OF CANCELLATION
Buyer copy 2 of 2 | Order no. _____

_____
(Date)
You may CANCEL this transaction, without any Penalty or Obligation, within THREE BUSINESS DAYS from the above date.
If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled.
If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.
If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.
To cancel this transaction, mail or deliver a signed and dated copy of this Cancellation Notice or any other written notice, or send a telegram, to Cover Blinds LLC, at 10513 N Iverson Ln, Highland, UT 84003 NOT LATER THAN MIDNIGHT OF _____.
I HEREBY CANCEL THIS TRANSACTION.

_____
(Date)

_____
(Buyer's signature)

Our longer cancellation policy

The deadline date above is the fourth business day after the transaction, counting Monday to Friday and not counting Utah or federal legal holidays. This follows the Cover Blinds cancellation policy on page 1, which gives you more time than three business days. The easiest way to cancel is by email to hello@coverblinds.com. Mail and hand delivery remain available. Your notice is on time if it is postmarked, delivered or emailed by midnight, Utah time, on that date.
We fill in both copies with the transaction date and your deadline before you get them. Sign and date the cancellation lines only if you want to cancel.

Version 5 · October 25, 2026

Covr Limited Warranty

Cover Blinds LLC · 10513 N Iverson Ln, Highland, UT 84003

At a glance: covered parts are free for 5 years, and visits for a defect or our install are free for 3 years. Claims are made in writing. The full terms below are what count.

This warranty covers Covr motorized shades (roller and zebra) bought from Cover Blinds LLC for a home. It is given to the original buyer only, at the home where the shades were installed, and does not pass to a later owner of the home. If a home builder buys the shades for a home it sells, the first homeowner counts as the original buyer. Shades bought for a business get their own terms in writing. Warranty work is done by Cover Blinds or a technician we send.

Each term counts from the day we install the shade, shown on the receipt for your final payment (or from delivery, if you bought without our install); a shade remade before your install is finished counts from the day it goes up. A part or shade replaced under this warranty is covered for the rest of the original term. This version applies to every order whose signed order agreement names version 5.

What we cover

- **Product: 5 years.** If the shade, fabric, hardware (brackets, tube, bottom bar, cassette and side channels), motor, built-in battery, or a remote, wall switch, hub or charging cable bought with your shades fails from a defect in materials or manufacturing within 5 years of install, we repair or replace it at no charge for the part. For the built-in battery, a defect means it will not take a charge, or a full charge lasts less than 4 weeks when the shade is opened and closed twice a day.
- **Service: 3 years.** For 3 years after install, if a covered part fails or our installation work is not right, we come out and fix it at no charge.
- If a part or fabric is no longer made, we use one of equal or better quality and function. A replacement fabric may not match your other shades exactly.
- **Bought without our install:** if you bought Covr shades from us without our install, covered parts are mailed to you free for the 5-year product term, counted from delivery. Service visits are not included; if you later want us to come out, we quote that visit's labor in writing first. Sizes you measured are your responsibility.

How service works

- During the service term, free visits are for real defects and for our install. A visit for anything else is charged at our service rates at that time, and we tell you the cost in writing first, so you can decide whether to book it.
- Connection and app problems (Wi-Fi, phone app, smart-home or voice assistant setup) are handled remotely first, by a video call we set up with you. If that does not fix a covered defect, we come out. Changes to your router, Wi-Fi, phone or smart-home system are not a defect, and neither are changes or shutdowns of apps, voice assistants or smart-home platforms made by other companies.

- From year 4 through year 5, covered parts stay free. Visits and labor are charged at our service rates at that time, quoted before we come out. Where it makes sense, we can mail you the part instead.
- Remotes, wall switches, hubs and charging cables are usually replaced by mail. We pay shipping on any covered part we mail to you.

What is not covered

- **Solar panels.** They are not covered by this limited warranty, except that a panel that does not work when we install it is replaced. Your shade can always be charged with its cable.
- Needing to charge the battery. Charging is normal use, not a defect. Gradual loss of battery capacity over time is normal wear, not a defect, as long as a full charge still passes the 4-week test above.
- Batteries inside remotes and wall switches.
- Damage from misuse, accidents, children, pets, or forcing the shade by hand.
- Signs that usually point to misuse include a bent bottom bar, torn or creased fabric, brackets pulled from the wall, or water or impact damage to the motor.
- Normal wear, normal fading from sunlight, and small differences in fabric color between batches.
- Damage caused by moving, reinstalling, cutting, or repairing by anyone other than Cover Blinds.
- Cleaning damage, water damage, power surges, and damage from heat sources.

How to make a claim

1. Send your claim in writing: the warranty form on our website, coverblinds.com, an email to warranty@coverblinds.com, or a letter to the address above. Claims are taken in writing only, not by phone or text.
2. Include a photo or video of the problem and your install date. We use the install date on the receipt for your final payment.
3. We review it, may set up a video call with you when it could be a setting, and tell you what is covered before any visit.

Limits of this warranty

Our only duty under this warranty is to repair or replace covered parts and give the service described above. **Any implied warranties, including merchantability and fitness for a particular purpose, last only as long as the 5-year product term of this warranty.** If we damage your home while installing or servicing your shades, we fix it or pay for the repair as your order agreement says, and nothing in this warranty limits that. Except for personal injury, we are not liable for incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Version 5 · October 25, 2026

Cordless Limited Warranty

Cover Blinds LLC · 10513 N Iverson Ln, Highland, UT 84003

At a glance: covered parts are free for 2 years, and visits for a defect or our install are free for 1 year. Claims are made in writing. The full terms below are what count.

This warranty covers cordless shades (roller and zebra) bought from Cover Blinds LLC for a home. It is given to the original buyer only, at the home where the shades were installed, and does not pass to a later owner of the home. If a home builder buys the shades for a home it sells, the first homeowner counts as the original buyer. Shades bought for a business get their own terms in writing. Warranty work is done by Cover Blinds or a technician we send.

Each term counts from the day we install the shade, shown on the receipt for your final payment (or from delivery, if you bought without our install); a shade remade before your install is finished counts from the day it goes up. A part or shade replaced under this warranty is covered for the rest of the original term. This version applies to every order whose signed order agreement names version 5.

What we cover

- **Parts: 2 years (roller and zebra shades).** If a part fails from a defect in materials or manufacturing within 2 years of install, we replace the part or the shade at no charge for the part.
- **Install and service: 1 year.** For 1 year after install, if our installation work is not right, or a covered part needs replacing, we come out and fix it at no charge.
- During the service term, free visits are for real defects and for our install. A visit for anything else is charged at our service rates at that time, and we tell you the cost in writing first, so you can decide whether to book it.
- If a part or fabric is no longer made, we use one of equal or better quality and function. A replacement fabric may not match your other shades exactly.
- **Bought without our install:** if you bought cordless shades from us without our install, covered parts are mailed to you free for the 2-year parts term, counted from delivery. Service visits are not included; if you later want us to come out, we quote that visit's labor in writing first. Sizes you measured are your responsibility.

After the first year

- Replacement parts for covered defects stay free through the end of the 2-year parts term.
- Service visits and labor are charged at our service rates at that time. We tell you the cost before we come out.
- Where it makes sense, we can mail you the part instead of a visit. We pay shipping on any covered part we mail to you.

What is not covered

- Damage from misuse, accidents, children, pets, or forcing the shade past where it stops.
- Signs that usually point to misuse include a bent bottom bar, torn or creased fabric, brackets pulled from the wall, or a clutch forced past its stop.
- Normal wear, normal fading from sunlight, and small differences in fabric color between batches.
- Damage caused by moving, reinstalling, cutting, or repairing by anyone other than Cover Blinds.
- Cleaning damage, water damage, and damage from heat sources.

How to make a claim

1. Send your claim in writing: the warranty form on our website, coverblinds.com, an email to warranty@coverblinds.com, or a letter to the address above. Claims are taken in writing only, not by phone or text.
2. Include a photo or video of the problem and your install date. We use the install date on the receipt for your final payment.
3. We review it and tell you what is covered before any visit.

Limits of this warranty

Our only duty under this warranty is to repair or replace covered parts and give the service described above. **Any implied warranties, including merchantability and fitness for a particular purpose, last only as long as the 2-year parts term of this warranty.** If we damage your home while installing or servicing your shades, we fix it or pay for the repair as your order agreement says, and nothing in this warranty limits that. Except for personal injury, we are not liable for incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.